

Listening

1 a 21 Cover the audioscript. Listen to the dialogue and answer the questions.

- 1 How many speakers are there?

- 2 What are they trying to decide?

- 3 What do they decide to do in the end?

b Listen again and write T (Tom), B (Ben) or A (Alice).

- 1 fancies eating a burger
- 2 likes fried chicken
- 3 suggests going to a pizza place
- 4 loves pizza
- 5 is supposed to be on a diet
- 6 thinks burgers aren't as fattening as pizzas
- 7 doesn't like vegetarian burgers
- 8 loves king prawns

c Now look at the audioscript. Write the adjectives and phrases from the box in the correct column.

greasy to be sick of something starving
 delicious not too keen on disgusting
 yummy tasteless ravenous
 I could eat a horse scrumptious

Feeling very hungry	Positive opinion	Negative opinion

AUDIOSCRIPT

Tom: I haven't eaten since lunch time and I'm starving. Do either of you feel like popping out for a take-away?

Ben: Great idea, Tom. I'm ravenous.

Alice: Me too. I could eat a horse! Could you get something for me as well?

Tom: (1) What do you fancy?

Alice: Mm. I'm not sure. A burger, I suppose.

Tom: OK. What about you, Ben?

Ben: I'm not too keen on burgers, really. How about fried chicken or something?

Alice: Oh, that's disgusting, so greasy.

Tom: Actually, I was thinking of pizza for myself. There's that new pizza place near the station. It's called Pizza Delight, or something like that. (2) Does that appeal to either of you?

Alice: Yummy. I love pizza.

Ben: Yuk. I'm sick of pizzas. I've had them twice this week already.

Tom: I thought you were on a diet, Ben.

Alice: Yeah. He's on the pizza diet!

Ben: Very funny, Alice. (3) And I suppose burgers are super healthy, are they?

Alice: Well, I'm sure they're not as fattening as pizzas. Anyway, I was going to have a vegetarian burger.

Ben: (4) A vegetarian burger? They're completely tasteless. Like eating cardboard!

Tom: Look. There's no point arguing. We need to agree on something.

Ben: What about kebabs?

Tom: Oh no. I had one of those a couple of days ago and it gave me a bit of a stomach ache.

Alice: I know! (5) What about Chinese?

Ben: Good idea. There's a Chinese take-away in Arnold Street. It's just around the corner from the supermarket. They do that delicious Peking Duck ...

Tom: Yes. And they've got those scrumptious king prawns. Great. Chinese it is!

Pronunciation | intonation: questions

- 2 a Look at the underlined questions (1–5) in the audioscript. Match them with the uses (a or b).
- a asking for information we don't know
_____ , _____ , _____
 - b checking information we already know
_____ , _____
- b 22 Listen and check.

Listening

1 a  ³² Cover the audioscript. Listen to the radio programme and choose the best summary.

- 1 The extract is a book review.
- 2 The extract is an interview with a writer.
- 3 The extract is about a famous French hypnotist.

b Listen again and use the information to complete the notes on Franz Mesmer's life. Write one word or number in each gap.

1734	born in (1) _____
1766	(2) _____ as a doctor from (3) _____ university started using (4) _____ on sick patients
1777	moved to (5) _____ . became famous treating French (6) _____ , he even treated the (7) _____ . he cured people but he also (8) _____ them.
1785	he was (9) _____ to go back to Germany.
(10) _____	he died

c Match the words and phrases (1–8) with the things they refer to (a–d). Then listen again to check your answers.

- | | |
|------------------------------------|--------------------------|
| 1 quite unique | <input type="checkbox"/> |
| 2 a kind of magic | <input type="checkbox"/> |
| 3 a great showman | <input type="checkbox"/> |
| 4 a recently discovered phenomenon | <input type="checkbox"/> |
| 5 were treated by Mesmer | <input type="checkbox"/> |
| 6 surprisingly effective | <input type="checkbox"/> |
| 7 like theatrical displays | <input type="checkbox"/> |
| 8 gullible | <input type="checkbox"/> |
-
- | |
|-----------------------------------|
| a Franz Anton Mesmer |
| b Mesmer's treatments of patients |
| c French aristocrats |
| d magnetism |

AUDIOSCRIPT

A: This week's biography choice is Mesmer – The Original Hypnotist. It is the story of Franz Anton Mesmer, the 18th-century scientist who is often regarded as the founder of hypnotism. With me in the studio is its author, Alexander Bond. Alexander, can I start by asking you what attracted you to this character?

B: Yes. Well, I've always been interested in hypnotists and I wanted to find out how hypnotism first started, so obviously that led me to Franz Mesmer.

A: Now, Mesmer is quite unique, isn't he?

B: Yes. He's one of the very few people whose name has become an English verb.

A: As in 'to be mesmerised by something' ...

B: Exactly. And that shows just how influential and important he was.

A: He was French, wasn't he?

B: Actually he was born in Germany, in 1734. And he studied medicine in Austria – at the University of Vienna, in fact.

A: So how did he first become famous?

B: Well, after he qualified as a doctor in 1766 he started doing experiments with magnets. Magnetism was a recently discovered phenomenon but it wasn't properly understood. People saw metal objects flying towards each other and it seemed to be a kind of magic. Anyway, Mesmer started applying magnets to his sick patients ...

A: To sick people?

B: Yes. In fact, it was surprisingly effective. Lots of his patients got better and Mesmer soon became the best-known doctor in Vienna. But the other doctors resented his success and forced him to move to Paris in 1777.

A: And that's where he became really famous?

B: Yes. Paris was pretty much the centre of European culture at the time, and the French were fascinated by Mesmer and his magnetic cures. Many members of the French aristocracy were treated by him. Even King Louis XVI became one of his patients. But then Mesmer was a great showman, his treatments were more like theatrical displays, so as well as curing people he entertained them.

A: But how did it work?

B: Well, we think that what he was really doing was hypnotising people. From detailed descriptions written at the time it seems he probably used the power of hypnotism to convince his patients they were feeling better.

A: He must have made a lot of money from those gullible French aristocrats!

B: Yes, he made a fortune. But his success didn't last for long. He failed to cure some influential members of French society and in 1785 he was forced to go back to Germany.

A: Did he carry on his medical work there?

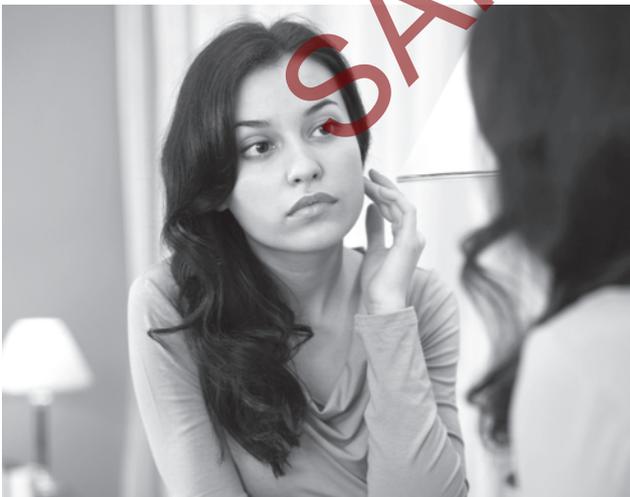
B: Not really. But he had a happy and contented retirement. And he lived until 1815.

Grammar | reflexive pronouns

2 Complete the sentences with the correct words.

- They've got an oven that cleans _____.
a himself b itself c them
- Our teacher told _____ to do exercise 3.
a ourselves b we c us
- Successful team work depends on people helping _____.
a each other b ourself c each others
- When he went on holiday David took his computer with _____.
a itself b himself c him
- I hurt _____ when I was lifting a heavy suitcase.
a myself b me c my
- Emma sat down and relaxed _____ 20 minutes.
a her for b herself for c for
- The children really enjoyed _____ on the rollercoaster.
a themselves b itself c each other
- We couldn't afford builders so we decided to build the house _____.
a myself b each other c ourselves
- It's very important to concentrate _____ you are driving.
a while b yourself while c yourselves
- At the end of the presentations, I want you to give _____ marks out of ten.
a themselves b each other c you

3 Rewrite the sentences using reflexive pronouns or *each other*.



Janna looked at her reflection in the mirror.

Janna looked at herself in the mirror.

- Darren cut his hand while he was gardening.

- I made the cake without anyone's help.

- We've made all the arrangements. No one helped us.

- Mandy sent a text message to Sylvia and Sylvia sent one to Mandy.

- My central heating turns on automatically if the temperature drops.

- The Bensons often send packages to their home address when they are abroad.

- Did you paint this picture on your own?

- Isabel doesn't work for anybody else. She's self-employed.

Pronunciation | stress: reflexive pronouns

4 a Complete the sentences with reflexive pronouns. Then underline the part of the reflexive pronoun which is stressed.

- They spent a lot of money on the production, but the show _____ is disappointing.
- I don't want to speak to the agent. I want to speak to the owners _____.
- No, you misunderstood. I didn't paint it _____ – I got the decorators to do it.
- I insist on speaking to the manager _____, not his assistant!

b 33 Listen and check.

How to... | talk about beliefs and opinions

5 Find the mistakes in each of these sentences and correct them.

- Are you in favour that the law against smoking in restaurants?
- I'm quite sceptic that anyone can read another person's mind.
- My friend is reckons there are ghosts in his house.
- He's inconvenienced that the government is lying to us.
- The police suspect of the murderer knew the victim.
- I'm against give money to beggars.
- I've always believed it hypnotism is a waste of time.
- To be honest, I have my doubt about his intentions.

Reading

1 a Read the newspaper article quickly and choose the best summary.

- 1 Artificial smells haven't lived up to expectations.
- 2 Artificial smells have huge potential for business.
- 3 Banks hope artificial smells will increase their profits.

b Read the article again and write true (T) or false (F).

- 1 Dale Air has produced an artificial 'smell of money' for Barclays Bank.
- 2 The bank is having problems with its air conditioning systems.
- 3 It is difficult to isolate the real smell of money.
- 4 Shoppers are aware of the effect smells have on their spending.
- 5 The smell of coconuts seems to encourage people to buy holidays.
- 6 Cafés often put coffee machines near the entrance.
- 7 The human sense of smell is highly developed.
- 8 Most of the scientific problems of producing artificial smells have now been solved.

c Find the following words and phrases in the article.

- 1 a compound adjective to describe bread which has just been made

- 2 an adjective meaning the opposite of *pessimistic* _____
- 3 a phrasal verb which means *to collect or attract something*

- 4 a compound noun that describes a machine used to store money in a shop _____
- 5 an adverb we use when something is done in a clever and almost invisible way _____
- 6 a scientific phrase which refers to the parts of the body we smell things with

- 7 an adjective made from the verb *to evoke* _____
- 8 a verb which means *to control something and use it for your own benefit* _____

The Smell of Money

For many years large supermarkets have been encouraging us to spend money by pumping the smell of freshly-baked bread into their stores. Now Dale Air, a leading firm of aroma consultants, has been approached by Barclays Bank to develop suitable artificial smells for their banks. Researchers have suggested that surrounding customers with the 'smell of money' will encourage them to feel relaxed and optimistic and give them added confidence in the bank's security and professionalism.

But before a smell can be manufactured and introduced into banks' air conditioning systems it must be identified and chemically analysed, and this has proved to be difficult. The problem is that banknotes and coins tend to pick up the smell of their surroundings. So cash that has been sitting in a cash register at a fishmonger's will smell of fish, and banknotes used to pay for meals in restaurants will tend to smell of food.

It may be a challenge, but aroma experts have little doubt that the use of artificial smells can be an effective form of subconscious advertising. Lunn Poly, a British travel company, introduced the smell of coconuts into its travel agencies and saw a big increase in spending by holiday makers. Many cafés now have electric dispensers that release the smell of freshly roasted coffee near their entrances, subtly encouraging customers to come in and have a drink or snack. Even prestige car maker Rolls-Royce has been spraying the inside of its cars to enhance the smell of the leather seats.

'The sense of smell is probably the most basic and primitive of all human senses,' explains researcher Jim O'Riordan. 'There is a direct pathway from the olfactory organs in the nose to the brain.' It is certainly true that most people find certain smells incredibly evocative, stirring memories and feelings in a way that few other stimulants can rival. It is a phenomenon marketing consultants have long recognised, but until recently have been unable to harness. 'We've made great progress but the technology of odour production is still in its infancy,' says O'Riordan. 'Who knows where it will take us.'

Vocabulary | advertising

2 Label the texts/words (1-3) using words from the box. Not all the words are needed.

publicity brands advertisement trailer marketing
target market slogan

'You deserve the best'

Siemens
Sony
Boeing
Rolls-Royce

1 _____

2 _____

Married women living in the United States between the ages of 30 and 45 with annual incomes in excess of \$30,000.

3 _____

Grammar | conditional structures (2): with conjunctions

- 3** Complete the second sentence so that it means the same as the first.

You can put on the life jacket, but only if there is an emergency.

Don't put on the life jacket unless there is an emergency.

- What will you do if you fail the exam?
Supposing you _____
- It doesn't matter whether you water them or not, palm trees won't grow in Sweden.
Even if you _____
- We'll give you a place on the course if you pass the entrance test.
Provided you _____
- You can come to the party, but only if you have a written invitation.
You can't come to the party _____
- Only use the generator if there is a power failure.
Don't use the generator _____
- We will give you a guarantee if you pay by credit card.
Provided _____
- If the neighbours complain, you can't have a party.
Unless _____
- If you show us a receipt, we can give you a refund.
As long as _____

- 4** Find the mistakes in the sentences and correct them. Think about the meaning as well as the grammar.

- Provided you pay for the tickets, I went to the concert with you.
- We'll have to go by taxi unless you can't borrow your father's car.
- Supposing he doesn't arrive, what did you do?
- As long that I work overtime, I can have an extra week's holiday.
- You can't use a credit card at a cash machine unless you don't have a PIN number.
- Even if you begged me, I would lend you my iPhone.
- I stay here as long as you need me.
- We'll organise your visa provided you would supply us with the correct documents.

How to... | persuade someone to do something

- 5 a** Complete the conversation with words from the box.

come deserve fun go just lose
regret sure supposing treat

Ali: I feel like doing something special this evening. How about trying the new ice-skating rink in town?

Karl: Oh, I'm not (1) _____.

Ali: (2) _____ on. I'm sure it'll be (3) _____.

Karl: I've never been ice-skating before. I'll probably be useless at it.

Ali: Well, (4) _____ you try it just once – just to find out?

Karl: I don't know.

Ali: What have you got to (5) _____?

Karl: A lot! I could fall over and break an arm!

Ali: Oh, don't be a baby. We should (6) _____ do it!

Karl: And it's probably quite expensive to get in.

Ali: So what? Let's (7) _____ ourselves. We (8) _____ it. And you might be really good at skating – I mean, you're pretty good at most sports.

Karl: Do you think so?

Ali: Yes. Come on. I'm sure you won't (9) _____ it.

Karl: Oh, OK. Let's (10) _____ for it then.

- b** 34 Listen and check your answers.

Pronunciation | intonation: sounding enthusiastic

- 6** 35 Listen to these extracts from the dialogue in exercise 5 and underline the words which are stressed. Then repeat the sentences.

- Come on, I'm sure it'll be fun.
- What have you got to lose?
- Let's treat ourselves.
- Come on, I'm sure you won't regret it.
- OK, let's go for it then.

Reading

1 a Read the website quickly and decide if the statement is true or false.

- Most people on the forum have positive feelings about mini spy planes.

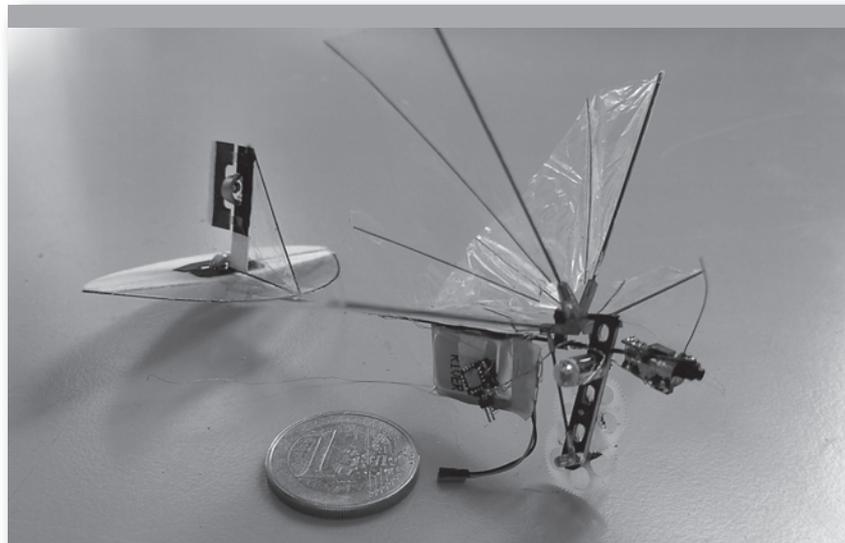
b Match the people with their ideas and opinions. Write H (Helen), D (Dieter), M (Mariusz) or C (Consuela):

- Doesn't care about privacy.
- Wants to buy a mini spy plane.
- Is worried about how the authorities might use mini spy planes.
- Thinks mini spy planes are fun.
- Is frightened.
- Thinks there's nothing to worry about.
- Is worried that mini spy planes could be used in the workplace.
- Thinks it is wrong to film people without them knowing about it.

c Find the words from the box in the website and use them to complete the sentences (1–6). Not all the words are needed.

nightmare beam undetected
receiver hypocrites fuss geek
miniature surveillance immoral

- My brother's a real computer _____ – he spends all his time on it and he knows all the jargon!
- People who pretend to like you, then say bad things about you behind your back, are just _____.
- I think it's _____ to waste food when there are so many starving people in the world.
- Please don't make such a _____ – you're embarrassing me.
- Surinda's just bought a _____ radio – it's smaller than a postage stamp!
- I lost my passport when I was abroad and the embassy was closed – it was a complete _____!



Are 'insect' spy planes the new digital nightmare?

Scientists in Holland and the United States have been developing flying cameras so small that they are not much bigger than a dragonfly. Controlled by radio signals, these tiny 'insect planes' can fly almost anywhere, virtually undetected. They then beam high-definition colour pictures and sound to a receiver hundreds of metres away.

Is this the end of individual privacy? Has digital technology advanced so far that no part of our life is free from being recorded and watched by total strangers?

We asked for your views.

Helen, from Glasgow

I saw pictures of these tiny 'spy planes' on the news and it really scared me. I hate all those security cameras everywhere, but this is much worse. At least with the security cameras you can see them and you know they're recording you. But these things are so small they can hide anywhere. (1) _____ your boss put one somewhere in the office, you'd never know about it! Nowhere (2) _____ be private any more!

Dieter, from Berlin

People are such hypocrites! They put hundreds of photos and videos of themselves on the Internet, write blogs and lifelogs about what they are doing all the time – and then they complain when somebody takes photos of them! I think it's a lot of fuss about nothing. Nobody cares about privacy any more.

Mariusz, from Warsaw

I'm a bit of a geek and I love all these new high-tech toys! These miniature flying cameras look brilliant. I wish I (3) _____ have one to play around with. I'd send it into my friends' houses to find out what they say about me behind my back! That would be a lot of fun. If it (4) _____ on the market I'll definitely buy one.

Consuela, from Buenos Aires

Has anyone thought about how governments are (5) _____ use these tiny spy planes? I bet the army is (6) _____ to use them to spy on their enemies. Perhaps they are already using them. There's far too much surveillance these days and the government already knows way too much about our private lives. I think it's immoral and it should be illegal to take pictures of people or record them without their permission.

Vocabulary | verb phrases with *mind*

2 Complete the second sentence so that it means the same as the first, using an appropriate phrase with *mind*.

- 1 I'm going to tell him exactly what I think of him.
I'm going to _____
- 2 I was going to buy a paper but I completely forgot about it.
I was going to buy a paper but it _____
- 3 There's no more time, you have to make a decision now.
It's time to _____
- 4 I was driving when suddenly I thought of a solution to that problem.
A solution to that problem _____ while I was driving.
- 5 Miranda originally wanted to become a doctor but then she decided to become a vet.
At first Miranda wanted to become a doctor but she _____
- 6 I can't concentrate on my work when people are talking in the background.
If people are talking in the background, I find it difficult to _____ my work.
- 7 Have you ever considered emigrating to Canada?
Has emigrating to Canada ever _____
- 8 Jenna's a vegetarian – I'll have to remember that when I'm cooking tonight's meal.
I know Jenna's a vegetarian and I'll have to _____ while I'm cooking.

Grammar | futures (2)

3 Fill the gaps in the website on page 80 with words from the box.

comes could going to
intending if will

4 Tick (✓) the best explanation (a or b).

- 1 I'm taking my cousins to the theatre on Friday.
 - a I've bought the tickets.
 - b I want to do this but I haven't bought the tickets yet.
- 2 If I knew his number, I'd phone him.
 - a I don't know his number.
 - b I used to know his number.
- 3 I'm intending to take a long holiday.
 - a I'm on holiday now.
 - b I'm planning a holiday for the future.
- 4 If only we were rich.
 - a We are rich.
 - b We aren't rich, but we'd like to be.
- 5 I'm hungry. I think I'll get something out of the fridge.
 - a I'm talking about tomorrow's lunch.
 - b I've just decided to do this.
- 6 If I get a promotion, I'll move to a bigger flat.
 - a I might get a promotion.
 - b I probably won't get a promotion.
- 7 One day I'm going to do a part-time course on website design.
 - a I'm talking about tomorrow evening.
 - b I talking about something I plan to do, but I haven't enrolled on a course yet.
- 8 I wish I could join you on the beach.
 - a I'd like to join you later, but I've got to finish my homework.
 - b I wasn't able to go to the beach yesterday.

5 Choose the correct words in *italics*.

1 *I have/I'll have* a vegetarian pizza, please.



2 Don't worry, you're *sitting/you'll sit* next to each other in the same row.



3 I wish I *will/could* afford to go there.



4 I'm in training. I've *decided/I'm going to decide* to take part in the next marathon.



5 If you *didn't/don't* give me the loan, I'll take my business to another bank.



6 I'm *being/going to be* an astronaut when I grow up.



Reflexive pronouns

- 1** Find the mistakes in six of these sentences and correct them.
- Emma cut her while doing the washing up.
 - Mike takes his laptop with himself when he goes on business trips.
 - Juanita and Mario phone each others every day.
 - I'm going to teach myself to play the violin.
 - To save money we painted our house ourself.
 - Mr and Mrs Wright decided to take their grandchildren with themselves when they went on holiday.
 - I have no objections to the product itself; it's the advertisement that annoys me.
 - I repaired me the broken chair.

Conditional structures (2): with conjunctions

- 2** Complete the sentences with the correct words.
- I'll go to the party ___ you agree to come too.
a unless b as long as c if not
 - If we ___ stuck in this traffic jam, we would be there by now.
a didn't get b don't get c hadn't got
 - If the film hadn't ended so late, we ___ the last bus home.
a would miss b wouldn't have missed c don't miss
 - We'll give you a refund ___ back the receipt.
a provided you bring b provided you brought c unless you bring
 - ___ you miss the flight, what will you do?
a Unless b Even if c Supposing
 - We'll stay at the big hotel ___ it isn't too expensive.
a even if b as long as c unless
 - I couldn't answer that question ___ I wanted to.
a even if b provided that c supposing
 - If we'd arrived earlier, we ___ the film stars arriving.
a might see b saw c might have seen
 - You mustn't use that expensive mobile phone ___ it's a real emergency.
a if b provided c unless
 - Darren ___ in the winning team if he hadn't broken his leg.
a wasn't b could have been c can be

Futures (2)

- 3** Read the email. Choose the correct options in *italics*.

Hi Luka

I've been thinking about your suggestion about changing my course and (1) *I'll decide/I've decided* to follow your advice. I'm (2) *going to talk/talking* to my tutor sometime soon. If he (3) *will agree/agrees* to it, I'll be able to change to the media studies course next term. I'm sure it (4) *can/is going to* be much more interesting than the course I'm on now, and I'm (5) *determined/going to determine* to make a success of it.

How are things in Montreal? I wish I (6) *can/could* afford to fly there and spend some time with you. If I had the money (7) *I'd/I'll* come over and spend a weekend in Canada. It seems like ages since we last met! If only you (8) *don't/didn't* live so far away!

Have you made any plans for the New Year holiday yet? I've just bought my tickets and (9) *I'm taking/I'll take* the train to my grandparents' house. It's always fun visiting them.

Anyway, it's getting late and I think (10) *I'll finish/I'm finishing* now. I'll write again soon.

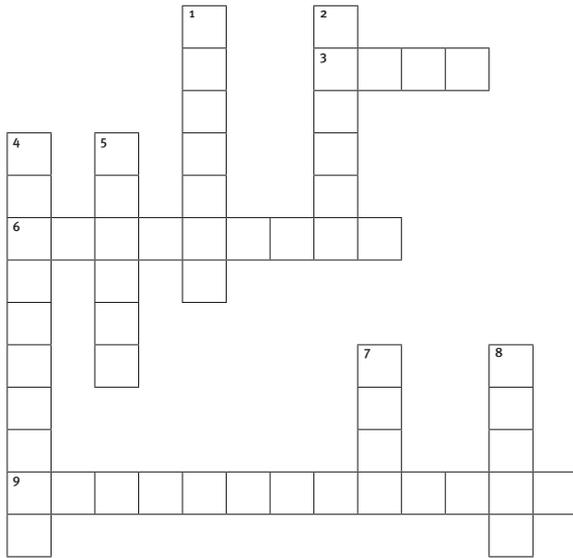
Siobhan XX

The power of the mind

- 4** Choose the correct words in *italics*.
- Harold was knocked *subconscious/unconscious* by the falling tree.
 - Although I had never been there before I had a strong feeling of *sixth sense/déjà vu*.
 - I always *trust/believe* my intuition about new people I meet.
 - Before we left for the airport I had an awful *premonition/intuition* that something bad was about to happen.
 - It isn't really difficult to learn new skills – it's just a question of *brain/mind* over matter.
 - You need a lot of *premonition/willpower* to give up smoking.
 - My brother gets very stressed about his work – the doctor says it's his *subconscious/unconscious* fear of failure.
 - Hypnotists are experts at using the power of *persuasion/intuition*.

Advertising

5 Use the clues to complete the crossword.



- 1 A short film that tells us about a new feature film.
- 2 A short clever phrase used by advertisers or politicians.
- 3 A small visual image or symbol that represents a company.
- 4 A ___ break is a series of advertisements between TV programmes.
- 5 For this product our target ___ is teenagers.
- 6 Deciding where and how to sell products, how much to charge, etc.
- 7 Publicity that makes something seem important.
- 8 What ___ is it? Sony or Philips?
- 9 Pictures, words or a short film that tries to sell you a product.

Verb phrases with *mind*

6 Match the sentence halves.

- | | |
|---|--------------------------|
| 1 I'm going to join the civil service – | <input type="checkbox"/> |
| 2 I told him exactly what I thought of him – | <input type="checkbox"/> |
| 3 I'm sorry I forgot to get you a present, I'm afraid | <input type="checkbox"/> |
| 4 I'm not going to buy that expensive phone after all – | <input type="checkbox"/> |
| 5 I'm finding it really difficult to do my work today – | <input type="checkbox"/> |
| 6 I can't think of a solution at the moment, I'm afraid | <input type="checkbox"/> |
-
- a I really spoke my mind.
 - b nothing springs to mind.
 - c I just can't keep my mind on it.
 - d I've made up my mind.
 - e it slipped my mind.
 - f I've changed my mind.

Commonly misspelt words

7 Write the letters from the box in the words (1–10).

cc ea ei el ell il iou ou ss syc

- 1 int___igence
- 2 p___hologist
- 3 subconsc___s
- 4 th___r
- 5 responsib___ity
- 6 definit___y
- 7 chang___ble
- 8 nece___ary
- 9 gener___s
- 10 o___asionally

How to...

8 Rewrite the sentences using correct forms of the phrases from the box.

to have always believed that
to be sceptical about to be fun
to be convinced ~~to have your doubts about~~
to go for it to be in favour of

Janet isn't really sure about this new job.

Janet has her doubts about this new job.

- 1 I am absolutely certain that Jimmy is guilty of the crime.

- 2 Emily supports the idea of longer prison sentences for criminals.

- 3 I think you should take the new job.

- 4 All my life I have had the opinion that people are basically honest.

- 5 I'm sure it will be really enjoyable!

- 6 I really don't completely trust or believe in hypnosis.

Grammar | quantifiers

3 Choose the correct words to complete the advert.

Riverside Technical College

Student Facilities

Here are just (1) _____ the facilities we provide for our students.
We hope you'll agree we have something to offer everyone!

Computer and Internet Centre

You're always connected at Riverside! We have (2) _____ computers available, all with free access to the Internet. There are (3) _____ printers too – so you can print out your essays with ease. And if you need (4) _____ advice, we have two full-time computer technicians available.

Student Café and Bar

(5) _____ students enjoy taking their lunch here. We have a range of delicious snacks, including healthy salads and sandwiches. We're open until midnight, so why not invite (6) _____ friends and spend the evening with us? Or just pop in for (7) _____ coffee and a slice of our homemade cake.

College Sports Centre

Why not improve your health with (8) _____ exercise? Riverside has an extensive range of sports facilities. We have state of the art exercise machines in our gym and a fabulous heated swimming pool. In fact, some of our students spend (9) _____ their free time here. There are (10) _____ colleges in the country which can rival our sports provision, and it's all free for students!

- | | | |
|---------------------|--------------|------------|
| 1 a few | b some | c a few of |
| 2 a much | b many | c any |
| 3 a lots of | b any | c much |
| 4 a an | b many | c some |
| 5 a Few | b A lot of | c Much |
| 6 a a few | b a little | c few |
| 7 a a | b a piece of | c little |
| 8 a many | b little | c a little |
| 9 a a great deal of | b many | c a lot |
| 10 a a few | b little | c few |

4 Tick (✓) the correct sentence in each pair. Sometimes both sentences are correct.

- | | |
|---|--------------------------|
| 1 a I eat two eggs every morning. | <input type="checkbox"/> |
| b She got egg all down the front of her dress. | <input type="checkbox"/> |
| 2 a He bought me some chocolates for my birthday. | <input type="checkbox"/> |
| b She's diabetic so she can't eat chocolate. | <input type="checkbox"/> |
| 3 a I need some legal advice. | <input type="checkbox"/> |
| b The doctor gave her three advices. | <input type="checkbox"/> |
| 4 a My new car has excellent equipments. | <input type="checkbox"/> |
| b Will you bring the camping equipment? | <input type="checkbox"/> |
| 5 a Pedro's knowledge of computers is impressive. | <input type="checkbox"/> |
| b Knowledge are very important in the modern world. | <input type="checkbox"/> |
| 6 a I often feel nostalgic for the old times. | <input type="checkbox"/> |
| b There never seems to be enough time. | <input type="checkbox"/> |

Vocabulary | food and cooking

5 Complete the sentences (1–6) using a word from box A and a word from box B.

A	B
electric	milk
grilled	eggs
grated	cook
scrambled	cheese
sour	cooker
a talented	sausages

- I love putting _____ on top of pasta.
- We don't have gas in our area so we had to buy an _____ for the kitchen.
- We're having a barbeque with _____ and burgers.
- Would you prefer toast or _____ for breakfast tomorrow?
- Edwina's husband is a _____.
- The smell of _____ is revolting.

How to... | give and check instructions

6 Find the mistakes in six sentences in the dialogue and correct them.

- A: I'm going to make a cheese omelette.
B: That sounds delicious. How do you make it?
A: The first, you break two or three eggs into a cup and whisk them up. Grate some cheese and add it to the eggs. Finally, you heat up some butter in a frying pan. You must do sure the butter's nice and hot. Then you pour the egg mix into the pan.
B: So, you mean it you mix the cheese in with the eggs before you put them in the pan?
A: Yes, but you can also add more cheese later.
B: OK.
A: Then you leave the egg and cheese mixture to cook for a few seconds. But you should careful be not to let it get too hot.
B: Is because it can burn?
A: Yes. Exactly.

Reading

1 a Read the article quickly and choose the best title.

- 1 Impressionist Paintings at Sotheby's
- 2 The Story of Sotheby's
- 3 Britain's Greatest Auction House

b Read the article again and match the topics (1–8) with the information (a–h).

- | | |
|--|---------------------------------|
| 1 Sotheby's | a John Sotheby's rival |
| 2 Samuel Baker | b 1958 |
| 3 James Christie | c chairman of Sotheby's |
| 4 the auction of Talleyrand's library | d the most famous auction house |
| 5 Peter Wilson | e an American businessman |
| 6 the first public auction of impressionist masterpieces | f John Sotheby's uncle |
| 7 Parke-Bernet | g 1793 |
| 8 Alfred Taubman | h a New York auction house |

c Match words or phrases in the article with the meanings (1–8).

- 1 worth a lot _____
- 2 state an opinion that others disagree with _____
- 3 competitor _____
- 4 copy someone's example _____
- 5 effect/impression/influence _____
- 6 best/highest quality examples of works of art _____
- 7 time when the economy is bad _____
- 8 completely _____

There is little doubt that Sotheby's is the oldest and most famous auction house in the world. It has been going for more than two and a half centuries and has sold many of the most famous and valuable treasures and works of art ever created. Its rivals might disagree but many would argue that the international art market as it exists today (1) _____ (create) by Sotheby's. The idea of enormously valuable works of art being sold at public auction is something we take for granted, but in fact it is a relatively new phenomenon. So how did it all come about?

It all began back in 1744 when a book dealer called Samuel Baker opened a small book store in the Strand in London. After his death in 1778 the business (2) _____ (take over) by his nephew, John Sotheby. Sotheby had a great rival, James Christie, who (3) _____ (start) the Christie's auction house in 1766. Buying and selling things at auction was made fashionable by James Christie but John Sotheby was quick to follow his lead. In 1793 he



auctioned Talleyrand's library and in 1823 he (4) _____ (score) a public relations triumph by auctioning Napoleon's collection of books from St Helena.

Sotheby's business grew throughout the 19th century but it was only in the middle of the 20th century that Sotheby's began to make a huge impact internationally. In 1958 its charismatic chairman, Peter Wilson, (5) _____ (organise) the first ever public auction of impressionist masterpieces by Cezanne, Renoir and Van Gogh. Before that time extremely valuable works such as

these (6) _____ (sell) privately or through dealers. Wilson turned the whole auction into a fashionable event. He sent invitations to film stars and politicians and held the auction in the evening. Journalists from the leading papers (7) _____ (invite) and everyone was asked to wear black tie or evening dress. Not surprisingly, the auction got a huge amount of publicity and the prices set new records.

With its growing reputation in London Sotheby's decided to expand into the American market and bought the New York auction house Parke-Bernet. But things began to go wrong during the oil crisis and the recession of the 1970s and the company started to get into financial difficulties. In 1971 they even tried to raise money by launching a Sotheby's brand of cigarette. Eventually, in 1983 Sotheby's (8) _____ (buy) by American businessman, Alfred Taubman. Based in Detroit, Taubman transformed Sotheby's into a wholly American company. In 2000 the company was the first to offer Internet auctions and expanded into worldwide property sales. It was certainly a long way from the little bookshop in the Strand.

Vocabulary | verb phrases about shopping

2 One word in each sentence is incorrect. Find the word and correct it.

- 1 It's a good idea to keep the refund when you buy expensive things.
- 2 If we buy ten of these, can we get a bargain of 10%?
- 3 Auctions are fun but I do get nervous when people start haggling for something I want.
- 4 I want to buy a new computer but I can't worth it yet.
- 5 I love buying things in street markets – it's great fun bidding with the market traders.
- 6 They're moving house next year so they're not sure if it's afford buying a new sofa.

Grammar | passives

3 Complete the article in exercise 1 using active or passive forms of the verbs in brackets.

4 Rewrite the underlined parts of the website using passive forms.

How things are made

(1) How does the Mint make coins?

- Long sheets of metal arrive at the mint.
- (2) Somebody feeds the metal strips into a cutting machine.
- (3) The cutting machine cuts the metal into round shapes called 'blanks'.
- (4) After the machine has cut them out somebody heats the blanks in a furnace.
- (5) Somebody washes the blanks while somebody is heating them.
- The hot blanks go into a pressing machine and (6) the machine stamps each coin with a pattern on both sides.
- (7) Somebody cools the coins and a special machine counts them.
- (8) Somebody distributes the coins to the banks.

1 *How are coins made?*

- 2 _____
- 3 _____
- 4 _____
- 5 _____
- 6 _____
- 7 _____
- 8 _____

5 Write passive sentences using the words given.

- 1 The doctor has given Alison a new prescription.
Alison *has been given a new prescription.*
- 2 You mustn't open the present until your birthday.
The present _____
- 3 The police are investigating the crime.
The crime _____
- 4 They are going to open the hotel in November.
The hotel _____
- 5 We will drive the children to the party.
The children _____
- 6 You can see my house from the top of the hill.
My house _____
- 7 Someone was watching them.
They _____
- 8 They haven't released that DVD yet.
That DVD _____
- 9 Someone might have seen the burglar.
The burglar _____
- 10 They didn't take anything.
Nothing _____

How to... | complain about goods and services

6 a. Choose the correct words in *italics*.

- A: Is that customer services?
B: Yes. How can I help you?
A: Well, I'm calling to complain (a) *for/about* my Internet service.
B: What seems to be the problem?
A: It's the wireless signal. It doesn't seem to work properly...
B: *I'm terribly (b) sorry/apologising* about that. Did we supply you with the Internet router?
A: Yes, I'm renting the whole package from you. I think the router's (c) *at fault/faulty*.
B: I can only (d) *give/offer* my apologies for that.
A: *But what are you going to do about it?*
B: We could send you a (e) *replacement/refund* router.
A: Thank you. And I'd be (f) *grateful/satisfied* if you could send it as soon as possible. *I really need to have a reliable Internet connection.*
B: Of course. I'll put you on our urgent list and I can (g) *offer/promise* you it'll be sent out tomorrow. Once again, *I (h) can/do* apologise for any inconvenience. We always try to keep our customers satisfied.

b 23 Listen and check.

Pronunciation | stress: emphasis (2)

7 a Look at the underlined sentences in exercise 6. Which word is stressed in each sentence?

b 24 Listen and check your answers. Then repeat the sentences.

Listening

- 1 a**  ²⁵ Cover the audioscript. Listen to five people talking about animals. Match each person with an animal from the box. Three animals are not needed.

snake cats spider tropical fish mouse
horse goldfish dog

- 1 _____ 3 _____ 5 _____
2 _____ 4 _____



- b** Listen again and match the statements (1–8) with an animal from exercise 1a.

- 1 is always hungry _____
2 lives in a big field _____
3 need a lot of care and attention _____
4 loves going for walks _____
5 doesn't jump any more _____
6 provide companionship _____
7 moves very slowly _____
8 costs a lot of money to maintain _____

- c** Now read the audioscript. Write the words from the box in the table.

dart crawl tank sinuous gentle
kennel trot playful stable

Ways animals move (verbs)	Places animals live (nouns)	Characteristics (adjectives)

AUDIOSCRIPT

1

Well, I'm not sure you'd call them pets, really. I mean you don't have to take them to the vet, or for walks, obviously. But they do require quite a lot of care and attention. I seem to spend ages cleaning out the pond and repairing the water filters. It's a nightmare in autumn with all the fallen leaves. And in winter you have to make sure the surface doesn't get covered in ice. But they do give me a lot of pleasure, watching them darting around.

2

We've had him for about four years now. Er, he's got a kennel in the back garden. His name's Wolfie. David bought him for the children, really. Everyone knows retrievers are great with kids – so gentle and playful. He's got beautiful blond fur and he loves being cuddled. Of course, he adores being taken for walks – which is a great excuse for us to get some exercise as well! The only downside is the amount of food he eats. And whatever we give him, he always seems to be starving.

3

Some people think keeping a reptile is a bit weird, but you'd be surprised at how popular it is. I know loads of people that do it. I got Sarah from a friend and I wasn't too sure about it at first. It's a bit of a fuss because you have to have a big tank and keep it at a certain temperature. And when she sheds her skin it's a bit disgusting. But I think she's beautiful – the way she moves is so slow and sinuous. I love letting her crawl up my arms and around my neck.

4

When I was younger I used to take her out jumping and things, but I hurt my back a few years ago, so now we just go for walks. Or a bit of a gentle trot if I'm feeling energetic! We've got a big field behind the house so she's got plenty of room, and there's a small stable for the winter months. Big animals are always quite expensive to look after, but I think it's worth it. I mean I get plenty of exercise, and I feel we have a really strong bond. I certainly wouldn't let anyone else ride her.

5

I never had any children, but I think in some ways they're better than children. A lot less trouble! I've got two at the moment, Tiddles and Spark. Tiddles is just a kitten, really. Now that I'm retired I don't really get out much, so they're ideal for me, and they're much easier to look after than dogs. They're pretty independent but they give me a lot of companionship. I talk to them all the time, which is a bit stupid I know, but at least I don't get lonely.

Grammar | *have/get something done*

2 Complete the picture labels using forms of *have/get something done*. Use nouns from box A and verbs from box B.

A	B
car blood pressure house boiler hair eyes	check paint do test service wash



- Mrs Alderson _____ every month.
- Daniel _____ once a week.
- The Smiths _____ every five years.
- Liz _____ once every six months.
- Mr Grant _____ when he goes to the clinic.
- We _____ before the beginning of winter.

3 Rewrite the sentences using the words in brackets.

He needs to finish that project soon. (done)

He needs to get that project done soon.

- Someone left the bag behind. (got)

- The maid washes Linda's clothes. (has)

- They forward my post to me. (I)

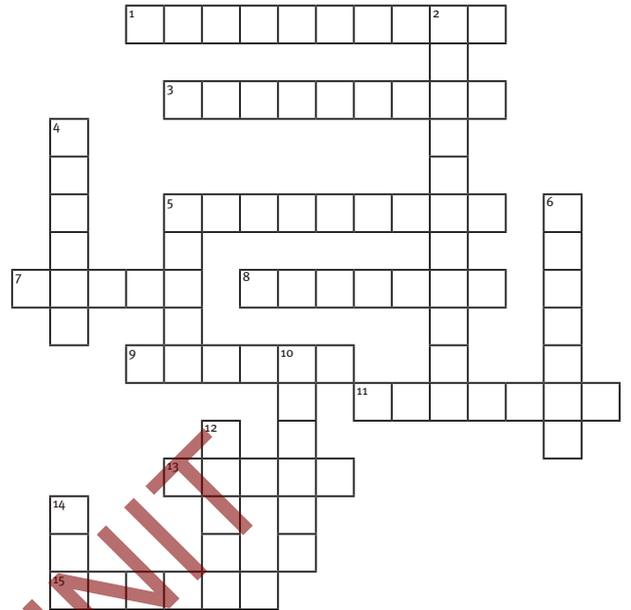
- Will somebody cut your hair this week? (get)

- How often do they clean your windows? (you)

- I should finish my homework by six o'clock. (done)

Vocabulary | *excess*

4 Use the clues to complete the crossword.



- Everything in that shop is _____. Let's try somewhere cheaper.
- It's fun to do something _____ on your birthday.
- I live in a very remote place so for me a car is a _____.
- I have the ultimate _____ – a waterproof TV in my bathroom!
- Do you think owning 50 pairs of shoes is _____?
- Karl's rather greedy, he always asks for _____-large portions.
- I love _____ food but I can't usually afford it.
- You don't have to pay, I'll _____ you.
- Once a month I _____ myself by going out for a good meal at a smart restaurant.
- Our wealthy neighbours are famous for their _____ entertaining.
- Tomasz is so _____ – he always expects to get his own way.
- They say that one day everybody will live to be 200 but that sounds rather far-_____ to me.
- After she got her pay rise Lucy went on a crazy spending _____.
- I'm quite strict. I don't _____ my children.
- Five foreign holidays a year! Don't you think that's a little over-the-_____?
- Lizzie and Sue _____ themselves by going to the beauty salon once a week.

Passives

- 1** You have just booked a holiday on the Internet. Read the webpage and complete the sentences (1–10). Use appropriate passive forms.

Thank you
for making a
booking with 

Your booking reference is HJ980L

We have debited €450 from your credit card. For your security we use 128 KB protection software for all credit card payments. We are sending your itinerary by email. Remember GoAway Travel is a ticketless airline and we will therefore not be sending you tickets by post.

- You must bring your booking reference number and passport to check-in one hour before departure.
- You cannot change the date and time of your flights.
- You can pre-book seats on the website.
- GoAway Travel does not allow smoking on any of its flights.
- You may purchase meals on the plane.
- The price includes transfers from the airport.

Please see our FAQs if you have any further queries.

- €450 _____
- 128 KB protection software _____
- Your itinerary _____
- Tickets _____
- Your passport _____
- The date and time of your flights _____
- Seats _____
- Smoking _____
- Meals _____
- Transfers from the airport _____

Quantifiers

- 2** Find the mistakes in eight of these sentences and correct them.

- Our shop stocks luggages from all over the world.
- There are few places as beautiful as Kashmir.
- There isn't many traffic around here on Sundays.
- May I have little sugar in my coffee, please?
- I'd like to have a lots of money.
- I'm not busy, I only have a few work this week.
- They don't have much money but they're happy.
- Would you like a spaghetti, or do you prefer rice?
- You can invite few of your friends if you like.
- The college offers much IT courses.

have/get something done

- 3** Complete each sentence with one word.

- I _____ the central heating checked last month so it should be fine now.
- She never received her new credit card – it must have _____ lost in the post.
- I'm sorry about spilling wine on your jacket. I'll have it _____ for you.
- Tell the boss that Jamie will _____ the report finished by four o'clock.
- Have you got the broken chair _____ ?
- He _____ arrested at an anti-pollution demonstration.
- I like to have my hair _____ by Silvia. She's the best stylist in the salon.
- I'm going to get my photo _____ I need it for the job application.

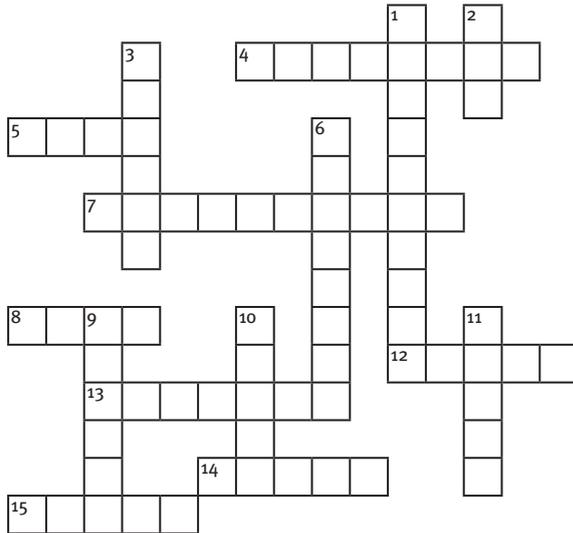
How to...

- 4** Match the sentence beginnings (1–8) with the sentence endings (a–h).

- | | |
|--------------------------|--------------------------|
| 1 I do apologise | <input type="checkbox"/> |
| 2 The important | <input type="checkbox"/> |
| 3 So it sounds | <input type="checkbox"/> |
| 4 My new camcorder seems | <input type="checkbox"/> |
| 5 I'd be grateful | <input type="checkbox"/> |
| 6 You must make | <input type="checkbox"/> |
| 7 Is that because | <input type="checkbox"/> |
| 8 I'm calling | <input type="checkbox"/> |
- a to be faulty.
b for any inconvenience.
c to complain about your delivery service.
d sure it's not too hot.
e thing is not to burn the milk.
f there are several different answers?
g if you could give me a refund.
h like there could be quite a few problems?

Food and cooking

5 Use the clues to complete the crossword.



- 1 They say _____ are very good for you.
- 2 You haven't cooked this, it's completely _____.
- 3 Coffee without sugar has this taste.
- 4 Heat the milk in a small _____.
- 5 You have to _____ the mixture quickly until it becomes stiff.
- 6 Do you prefer to _____ eggs or fry them?
- 7 I don't eat meat. I'm a _____.
- 8 Don't cook my steak for long, I like it _____.
- 9 It's delicious. Can you give me the _____?
- 10 I like to _____ a little cheese on top of my pasta.
- 11 Would you like a _____ of cake?
- 12 The soup isn't _____ enough, add more.
- 13 This vegetable contains a lot of vitamins.
- 14 It's a fruit which we often serve with cream.
- 15 I don't put sugar in tea or coffee – I hate _____ drinks.

Excess

6 Complete the sentences using words from the box. Two words are not needed.

spending excessive extra-large far-fetched
overpriced spoilt luxury extravagant

- 1 My car isn't a _____. It's a necessity.
- 2 You're renting a five-star hotel for your wedding? How _____!
- 3 Some people say there is life on Mars but the idea seems _____ to me.
- 4 After we moved we went on a _____ spree and bought lots of new furniture.
- 5 Don't buy anything from that shop – all their goods are completely _____.
- 6 I think it's greedy to order _____ portions in restaurants.

Verb phrases about shopping

7 Complete the sentences using words from the box.

afford bargain bidding discount
haggling worth receipt refund

- 1 I only paid €5 for this DVD – I got a _____!
- 2 I'd love to get a new car but I'm not sure I can _____ it.
- 3 We love visiting the local markets and _____ for things.
- 4 I'm afraid you cannot return the goods if you do not have a _____.
- 5 Don't interrupt him; he's _____ for something on an Internet auction site.
- 6 We are offering a 20% _____ to any customers who buy more than five CDs.
- 7 It's a really expensive trip but we think it's _____ it.
- 8 Due to the cancellation of tonight's performance we are offering a full _____ to all ticket holders.

Prefixes

8 Choose the correct words in *italics*.

- 1 It doesn't take long to prepare, just *rewarm/reheat* it in the microwave.
- 2 He's got a fantastic job with a huge *multinational/manynational* company.
- 3 Can I have the *ex-large/extra-large* burger, please?
- 4 We thought the seats on the plane were very *uncomfortable/incomfortable*.
- 5 Sue's *bilanguaged/bilingual*; she speaks English and German equally well.
- 6 The children get very badly behaved when they're *extra-tired/overtired*.
- 7 Have you seen your *ex-boyfriend/exboyfriend* recently?
- 8 The film was *monotonous/monologue* and quite boring.
- 9 That chicken was *less-cooked/undercooked* – it was pink in the middle.
- 10 I've just bought a *multipurpose/monopurpose* printer. It can print, scan and photocopy.